How to open your secure e-mail

Step 1 Viewing Secure Messages

Caliber is committed to ensuring that sensitive customer information is protected and secure.

Select the hyperlink in your e-mail to get started.

Enter your e-mail address and click next.

If it’s your first time receiving a secure message from Caliber, a password will be e-mailed to you separately. Once your password is created, it will work for all other Caliber secure e-mails.
How to open your secure e-mail

Step 2 Viewing Secure Messages

Type your temporary password from the second e-mail.

Set your permanent password.

- Type your Temporary password in the Current Password field.

- Enter your New password in the Current Password field and select confirm.

Access Issues, e-mail us at: CHLSecureMessaging@CaliberHomeLoan.com

You now have access to your secure messages.

Congratulations!!